

Q. I had my regular eye examination and I want to continue with the contact lens evaluation what do I need to do?

A. Please contact our office at **(614) 833-2400** and notify our technician that you have already had an eye examination within the past year and that you are ready to schedule a contact lens fitting evaluation. They will gladly schedule you for our next available contact lens fitting appointment. This visit usually takes between 45 – 60 minutes. Typically after this examination you will leave with a pair of contact lenses to begin wearing and be scheduled for your follow up evaluations.

If you have any further questions please contact us at **(614) 833-2400** and we will be happy to answer them. We look forward to helping you succeed with your new contact lenses.

Hermann & Henry
Eyecare
650 Hill Road North
Pickerington, OH 43147
(614) 833-2400
www.hheyecare.com

**OUR GUARANTEED
SUCCESS CONTACT
LENS FITTING
PROGRAM**



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Pickerington, OH 43147
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Q. I want to wear contact lenses. What do I need to do?

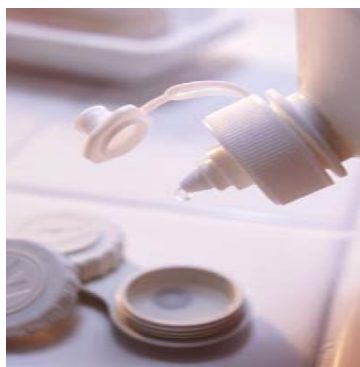
A. You need to start by having a basic eye health examination and then you need to have a contact lens fitting evaluation.

Q. Why do I need to have a contact lens fitting evaluation when I already had a regular eye examination?

A. During a regular eye examination the health of your eyes is evaluated as well as determining a glasses prescription. During a contact lens fitting evaluation many different measurements will be taken to properly fit your eyes with contact lenses. During the fitting evaluation the best contacts will be suggested for your eyes, vision and lifestyle. If you've never worn contacts before, don't worry. Our doctors or highly trained technicians will take the time to fully instruct you on insertion and removal techniques, as well as how to properly care for your new lenses. You'll also be given a care kit to care for your new lenses, and you'll be scheduled for follow-up visits.

Q. Is there a separate fee for the contact lens fitting evaluation or is it included in the regular eye examination fee?

A. The contact lens fitting evaluation is a thorough examination evaluating every detail that we need to properly fit your eyes with contact lenses. This proper evaluation will allow you to be successful in wearing your new contact lenses. Since this examination is separate from a routine eye examination and involves testing and procedures that are not ordinarily done in a regular eye examination or when determining a glasses prescription there is a separate charge for the fitting evaluation. The regular fee for our **GUARANTEED SUCCESS CONTACT LENS FITTING EVALUATION IS \$150.00.**



Q. What is the GUARANTEED SUCCESS CONTACT LENS FITTING PROGRAM?

A. How your lenses are chosen is very important. Our individualized care is thorough and detailed. We won't tell you to "just get used to your contact lenses"; instead, we will schedule you follow up visits during your evaluation period so that if needed, lens exchanges can be made to optimize vision, comfort, and ocular health. In order to assess if the eye is adapting properly and receiving sufficient oxygen we may schedule you back for multiple follow up visits. Follow up care is included in the fitting fee and is critical to insure healthy eyes, good vision, and success with contact lenses. If we fit you with contact lenses, we guarantee your success. If you are unable to wear the lenses successfully, we will credit the material cost of the lenses to a different type of contact lens, towards your next purchase of eyeglasses or we will give you a full refund of the contact lens material cost. Due to the amount of time required for the fitting evaluation and follow up care, the professional fee for the evaluation (\$150.00) is nonrefundable.